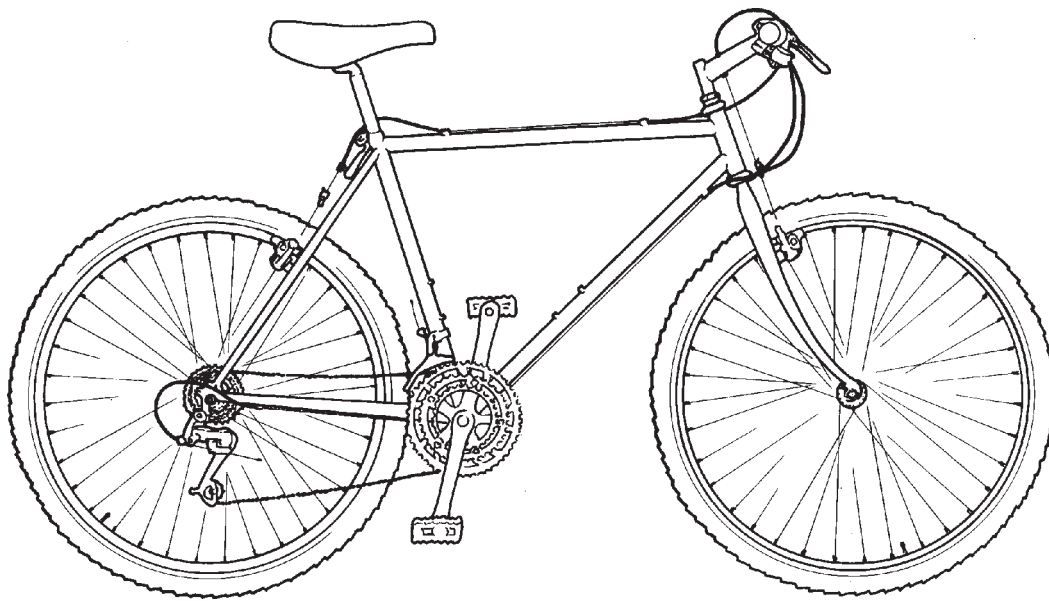


# QUALITY AND QUALITY CONTROL

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What do we mean by quality? It's a word used when we think of a product which has been built to a high standard and works well over a period of time. Think of a good mountain bike. Is it lightweight, tough, easy to ride over rough ground, or does it have a wide range of gears? You could think of many more features that mean good quality.



List five features of a bicycle that you would think represent good quality.

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

As you might expect, good quality usually costs more money. So, when a product is designed and then manufactured, the materials and methods used must meet a certain standard within a certain price. Making sure that this standard is met and that the product will do its job is called **quality control**.

